

Time to update your web browser

UnitedHealthcare online tools and web compatibility

On **Aug. 17, 2021**, Internet Explorer 11 will no longer be supported for Microsoft's online services like Office 365, OneDrive, Outlook and more. As we continuously upgrade our online tools, those who use Internet Explorer may experience web compatibility issues on our new portal. To get the best user experience with our online tools, reduce web load time and enhance how items appear, please update your web browser. We recommend using one of the following browsers:



Microsoft Edge



Google Chrome



Apple Safari

How to change your default web browser settings

By changing your default web browser, any link, HTML file, or other web-based file you click, will open in your web browser of choice. Be sure to use the following resources to update your default web browser settings.

Browser	Change default web browser	Import and export bookmarks/favorites to new browser	Pin frequently visited websites or browser to desktop
Microsoft Edge	Change your default browser in Windows 10	Move Internet Explorer favorites to a new PC or web browser	Step 1: Tap the Start button on desktop, search and right-click Microsoft Edge in the menu. Step 2: Select Pin to taskbar.
Google Chrome	Make Chrome your default browser	Import bookmarks and settings to Google Chrome	Step 1: Display the URL that you want to place on the taskbar and click on the Chrome Menu (3 dots). Step 2: Click on "More tools", then click on "Create shortcut". This will create a shortcut on your Desktop which then can be pinned to the taskbar (right-click and select "Pin to taskbar").
Apple Safari	Change the default web browser or email app on your Mac Make Safari your default web browser on Mac	Import bookmarks, history, and passwords from other browsers in Safari on Mac	Step 1: Launch Safari from the Dock or the Finder. Step 2: View Pin frequently visited websites in Safari on Mac

Questions?

If someone else in your organization needs to set your default browser, please share this communication with them. If your organization has certain browser requirements or restrictions, please contact UnitedHealthcare Web Support at providertechsupport@uhc.com or 866-842-3278, option 1, from 7 a.m.-9 p.m. Central Time, Monday-Friday. Thank you.

